



## Your Self-service tool

Self-Service tool is a multi-functional customer portal. It enables you to keep track of all your cross-border deliveries, and allows you to trigger automated email notifications to your customers – and use that touchpoint to communicate marketing messages while the parcels' journey on their way to your customers.



**View pre-advised shipment including current status**

**Send and tailor branded email tracking alerts – set up campaigns to drive customers to your website and new purchases**



**Track your parcels' journey on its way to your customer; receive tracking feeds directly to your system**

**Produce reports & measure delivery performance: filter by date, current status, service, item number, manifest name & destination**



**Manage your returns – create and send return labels to your customers or enable them to print a label directly by placing a unique link on your website**

