



No one can beat us on our home turf

The Nordic market has one of the highest per capita e-commerce spends in Europe and Nordic consumers love to buy from abroad. But Nordic customers like to be in the driving seat when it comes to choosing when, where and how their parcels should be delivered. With the PostNord parcel service MyPack you can satisfy these requirements and exceed expectations. MyPack is fast, flexible, secure and fully tracked. It's convenient for you, and popular with your customers, giving the ultimate localised experience for parcels arriving cross-border.

Mailbox Deliveries

Delivers your parcels up to 2 kg directly to the recipient's mailbox. Easy for you, convenient for your customer.

MyPack Home

Send items up to 35 kg with flexible and consumer-friendly delivery to the recipient's doorstep. MyPack Home is a straightforward, door-to-door delivery option for e-commerce companies wanting to reach consumers in the Nordics and rest of Europe*.

MyPack Collect

For those who prefer to pick up their shipment at a service point. Available for parcels up to 20 kg. We deliver to most parts of Europe* and have a large distribution network that is constantly growing – over 8000 PostNord branded service points.

*Check with your nearest Direct Link office for destination availability.

Several key features make MyPack the unrivalled service for the Nordics:

- 100% coverage of the Nordic market.
- SMS and Email delivery status notifications in local language.
- Sender is visible on both label and customer communications.
- One item ID – with full end to end tracking.
- Integrated solutions for returns and un-deliverables.
- Choice of either service point or home collection for returns.

In-flight options for both MyPack Home and MyPack Collect services let the receiver decide from time to time how the delivery will take place. The additional features for tracking, delivery and returns with MyPack are supported by the PostNord App (available free for Apple/Android). This 'remote control' for the Nordics offers flexibility and freedom to users and is by far the most downloaded logistics app in the Nordic region.

