

MyPack – the unrivalled Nordic parcel service for consumer driven deliveries.

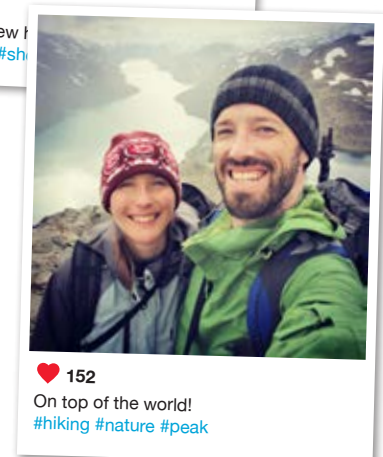
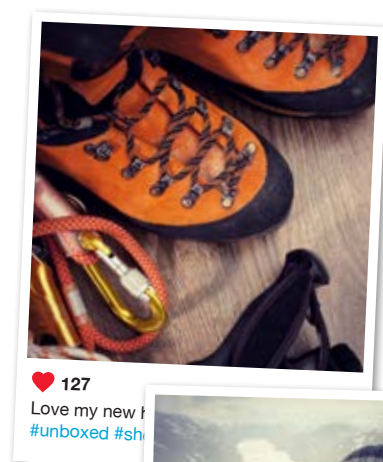
The Nordic market has one of the highest per capita e-commerce spends in Europe – and Nordic consumers love to buy from abroad. But Nordic customers like to be in the driving seat when it comes to choosing when, where and how their parcels should be delivered. With the PostNord parcel service MyPack you can satisfy these requirements and exceed expectations.

MyPack is fast, flexible, secure and fully tracked. It's convenient for you – and popular with your customers – giving the ultimate localised experience for parcels arriving cross-border.

Several key features make MyPack the unrivalled service for the Nordics:

- 100% coverage of the Nordic market.
- **MyPack Collect** parcels up to 20 kg delivered to the most comprehensive network in the Nordic region – over 6150 PostNord branded service points.
- **MyPack Home** for flexible delivery of parcels up to 35 kg.
- SMS and Email delivery status notifications in local language.
- Sender is visible on both label and customer communications.
- One item ID – with full end to end tracking.
- Integrated solutions for returns and un-deliverables.
- Choice of either service point or home collection for returns.
- In-flight options for both MyPack Home and MyPack Collect services let the receiver decide from time to time how the delivery will take place.

The additional features for tracking, delivery and returns with MyPack are supported by the PostNord App (available free for Apple/Android). This 'remote control' for the Nordics offers flexibility and freedom to users and is by far the most downloaded logistics app in the Nordic region.



Get satisfied Nordic customers – use PostNord MyPack for your deliveries.
Contact your local Direct Link sales rep or email us.

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