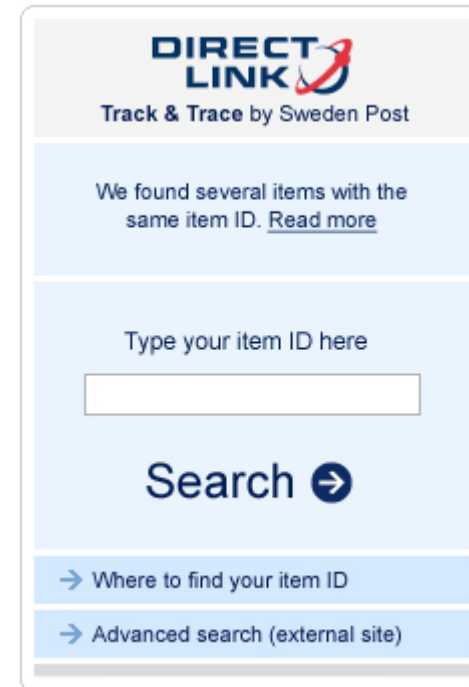


# Direct Link Track & Trace

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Track & Trace is now available on the Direct Link web site, [www.directlink.com](http://www.directlink.com)

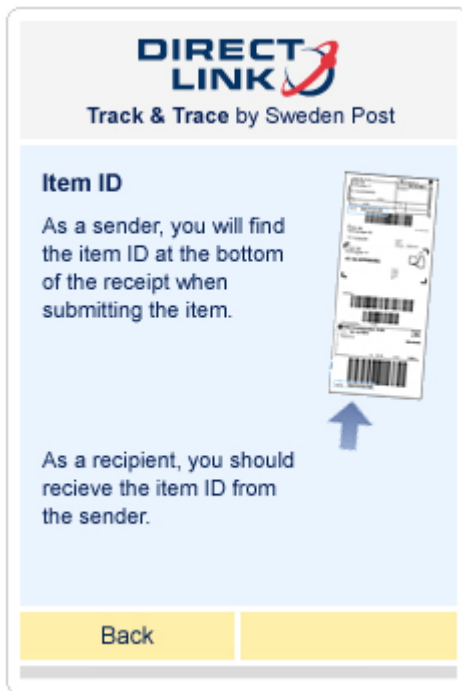
- T&T functionality is delivered by Sweden Post
- You can track registered letters and parcels (with item-ID).
- The “Advanced search” enables you to enter 8 IDs at a time.
- The function is global, but not all receiving countries provide T&T data or support T&T capability.



The screenshot shows the Direct Link Track & Trace interface. At the top, the Direct Link logo is displayed with the text "Track & Trace by Sweden Post". Below this, a message states "We found several items with the same item ID. [Read more](#)". A search input field is labeled "Type your item ID here" and contains a white text box. Below the input field is a "Search" button with a right-pointing arrow icon. At the bottom, there are two links: "→ Where to find your item ID" and "→ Advanced search (external site)".

# Track & Trace information

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Where to find the item id.



Here is your item.

# Registered letters and parcels

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- **Registered letters** currently can be tracked to 25 countries. For an updated listing of countries with availability contact your Direct Link representative.
- **Parcels** currently can be tracked to 40 countries. For an updated listing of countries with availability contact your Direct Link representative.

# Tracking information

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## **Detailed information includes:**

- Departure from Posten office of exchange
- Arrival in receiving country
- Entry to destination customs
- Entry to destination Post.
- Release into destination post domestic network.
- Attempted delivery
- Final delivery
- Return as refused/undeliverable

# Contact information

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If you have questions or queries, please contact your local Direct Link office:

- **AUSTRALIA**  
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Phone: +612 9550 0500  
Fax: +612 9550 0900  
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